



Dear Valued Customers,

Norton Lilly understands the lifeblood of our shipping community begins and ends with crew. Our network of offices, support vendors and processes are positioned to assist owners' and crewing departments breakthrough the global crewing crisis brought on by COVID-19.

Our agency is committed to tirelessly pursue all repatriation possibilities for your crew. We are standing by to affect your crew changes with unrivaled safety and efficiency across North America

Following services available at US East Coast, Gulf Coast, West Coast and Southern California ports.

- Fully owned and staffed offices providing comprehensive coverage at ALL U.S. ports on the three major coasts
- COVID-19 testing for on and off-signing crew
- Safe accommodations and hotels
- Vetted transportation, launch, security and helo services
- Immigration clearance and parole services
- Terminal access
- Vessel disinfection services

Furthermore, we understand flights are particularly difficult to find right now. Norton Lilly has been working with US immigration at several offices and have successfully repatriated crew. Even at ports requiring direct international flights we have had successes using domestic connections, employing security and applying for special permissions at ALL U.S. ports

If not done already, we highly suggest all vessels begin logging the temperatures of all crew onboard twice daily. Temperatures should be recorded in Fahrenheit and records kept in the event local immigration requires same.

For more information contact our local office or our husbandry group husbandry@nortonlilly.com